

**REMARKS**

The specification has been amended to delete reference to Fig. 1B, which was not submitted when the present invention was filed. The claims have been amended to make it clear that what is being claimed is a customer web portal capable of receiving user inquiries about service related information about one or more buildings or operation data relating to systems located in such buildings, and capable of transmitting such data such that is capable of being displayed on a client.

Respectfully submitted,



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